

The American Express® Corporate Platinum Card International Airline Program

TERMS & CONDITIONS

1. Participation in the International Airline Program (the "Program") is available only to holders of a Basic Platinum Card® ("Basic Cardmember"). The *Platinum Card* is a Charge Card in Canada issued by Amex Bank of Canada ("American Express", "our", "us") under the trade mark The *Platinum Card*, including eligible co-branded and corporate platinum cards and such other cards as designated by us from time to time. In order to take advantage of the Program, the Basic Cardmember's account must be active (meaning not cancelled by the Cardmember or us). The Program offers a complimentary companion ticket, complimentary upgrade, special class fare or discounted fare on participating airlines.
2. To receive a complimentary companion ticket, the Basic Cardmember must purchase a full-fare non-restrictive ticket in first class, business class, or other eligible class of service on a participating airline for an eligible flight originating in and returning to a designated gateway and charge the purchase of such ticket to The *Platinum Card*. Only select airline(s) participating in the Program offer a complimentary companion ticket.
3. To receive a complimentary upgrade to a designated class of service or to receive a special class fare or discounted fare, as applicable, on participating airline(s), the Basic Cardmember must purchase a full fare non-restrictive ticket or an eligible ticket on an eligible flight and class of service originating in and returning to a designated gateway and charge the purchase of such ticket to The *Platinum Card*. These offers cannot be combined with each other or with any other offer at any time including the complimentary companion ticket offer. Only select airline(s) participating in the Program offer upgrades, a special class fare or a discounted fare.
4. Only one complimentary companion ticket may be issued per travelling Basic Cardmember and one of the travellers must be the Basic Cardmember. Only one complimentary upgrade ticket may be issued per travelling Basic Cardmember. Only one special class fare ticket may be issued per travelling Basic Cardmember. Only two discounted fare tickets may be issued per travelling Basic Cardmember and one of the travellers must be the Basic Cardmember.
5. For additional details including participating airlines and additional terms, conditions and restrictions, please visit www.americanexpress.ca or call American Express.
6. Eligible routes, class of service, code-share arrangements, designated gateways and similar matters relating to travel in the Program are determined by and will vary as between the participating airlines.
7. The Program is valid for travel purchases booked and/or completed within designated dates. For details, please visit www.americanexpress.ca or call American Express. Designated dates are subject to change without notice and are updated based on arrangements with participating airlines from time to time.
8. All bookings and purchases for this Program must be made through Personalized Travel Service of Amex Canada Inc. or at any American Express Travel Services location* in Canada, except as we otherwise permit in our sole discretion. A travel service fee per booking may apply.
9. The Program is subject to availability on the participating airlines' eligible flights. Airlines participating in the Program may have limited seat allocations and destinations in respect of the Program and may have other terms, conditions, exclusions, restrictions and fees. Eligible class(es) of service are determined by each participating airline. Offers cannot be combined with any other offers.
10. Tickets issued for this Program are non-transferable and non-endorsable. The full-fare ticket and complimentary ticket or discounted fare tickets, if applicable, must be issued at the same time, for the same itinerary, with departure and return on the same flights and in the same class of service. All tickets are subject to all government fees, taxes and charges including airport levies. Once the tickets are issued, the names cannot be changed. The full-fare passenger and companion or discounted fare passenger and discounted fare companion passenger must travel together.
11. Tickets must show a confirmed reservation for the entire trip and must be purchased in Canada using The *Platinum Card* prior to the start of travel from designated gateways. No split currency ticketing is permitted.
12. Prepaid and miscellaneous charge orders ("MCOs") may not be permitted.
13. Electronic tickets are permitted and will be issued whenever the itinerary is e-ticket eligible.
14. Re-routings, one-way, circle-trip and open-jaw itineraries may not be permitted.
15. International Air Transport Association fare construction principles and rules apply. There are limitations on the number of transfers through the international hub(s) of the participating airline. Maximum numbers of transits allowed through international hub(s) are determined by the participating airlines and will vary between participating airlines. Sector and side trips may not be allowed. Certain code share flights may not apply.
16. Interlining is not permitted unless otherwise stated. Flights on participating airlines cannot be combined under the Program. Flights on non-participating airlines are not eligible for the Program and must be ticketed and priced separately. Canadian domestic fares to and from the designated departure gateways must be ticketed separately and are not included as part of the Program unless otherwise stated.
17. Complimentary companion tickets have no refund value and do not accrue frequent flyer mileage.
18. Subject to section 9, once tickets are issued, changes, cancellations and refunds, as applicable, may be subject to a fee per ticket and will be at the Basic Cardmember's expense. Refunds after departure or "no shows" may not be allowed. Refunds are allowed on the full fare ticket only, and must be accompanied by the unused companion ticket. Complimentary companion tickets are not refundable and have no refund value, however, when applicable, taxes and fees may be fully refundable. Refunds are allowed on discounted fare ticket and discounted companion fare ticket provided both tickets are refunded at the same time. Special class fare tickets and upgrade tickets will be refunded at the original ticket price subject to any applicable fees.
19. This Program cannot be combined with any other promotion, travel agent discount, consolidator fares, travel industry and airline employee discounts, child, infant or senior citizen fare, frequent flyer award, group rate, corporate rate, MCOs, Membership Rewards® Travel Certificates or any other promotional offer.
20. Reservations must be ticketed no later than 30 days prior to the departure or reservations will be cancelled. Reservations made within 30 days prior to departure date must be ticketed within 72 hours after the bookings are made or the reservations will be cancelled. If a fare increases after the booking date, the participating airline will honour the lower fare at which the ticket was booked provided the ticket is purchased within 72 hours of the date of the fare increase.
21. Amex Bank of Canada reserves the right to cancel the Program or to change the terms and conditions of the Program at any time, for any reason and without notice. Participating airlines are subject to change without notice. Under no circumstances will Amex Bank of Canada, Amex Canada Inc. or any of their affiliates be liable for any loss or damage howsoever incurred as a result of the termination of the Program, the termination of any participating airline or any change in the Program.
22. All recourse for any and all liability in connection with full-fare and/or companion tickets, special class fare tickets, discounted fare tickets and/or upgrade tickets issued under the Program, the refusal to issue or honour any such tickets, travel pursuant to any such tickets or the failure of any participating airline or other party to adhere to the terms of the Program is as against the relevant participating airline only. Under no circumstances will Amex Bank of Canada, Amex Canada Inc. or any of their affiliates be liable for any conduct, action or failure of any participating airline whatsoever, including, without limitation, for any expense, loss, injury (to person or property), damage, delay, flight cancellation, denied boarding, missed connection, accident or any other matter whatsoever, however suffered or caused, directly or indirectly in connection with tickets, transportation or other services provided or refused to be provided by any participating airline or other party. To the extent permitted by applicable law, Amex Bank of Canada, Amex Canada Inc. or any of their affiliates will not be liable for any incidental, indirect, consequential, special, punitive or exemplary damages of any kind whatsoever arising from or in connection with the Program (whether in contract, tort, strict liability, products liability or otherwise), including, without limitation, lost revenues, loss of profits or loss or interruption of business.

*Comprises Travel and Foreign Exchange locations of American Express. In Canada, American Express Travel Services Network locations are independently owned and operated. Not all services are available at all locations and are subject to local laws and cash availability. Service fees may apply.

The foregoing represents the general terms and the conditions of the Program as at 04/07. Benefits described herein are accurate as at 04/07 and are subject to change or cancellation without notice.

